

A Collaborative Partnership

The Virtual Health System is a collaborative venture between District Health Department #2 and AuSable Valley Community Mental Health Authority with support from the Family Nurse Practitioner Program at Saginaw Valley State University and the CHOICES community group of Oscoda County. Other supporting affiliated providers include the Oscoda County Department of Health and Human Services, Munson Grayling Hospital, West Branch Regional Medical Center, Sterling Area Health Center, and St. Vincent DePaul Society.



For Clinic Hours and Contact Information Call

District Health Department #2:

393 S. Mt Tom Road
Mio, MI 48647
Phone: 989-826-3970

or for

AVCMHA Access

Phone toll-free: 844-225-8131

or to speak with an
AVCMHA Outreach Specialist

Phone: 989-305-0682



Funded via a Mental Health Block Grant from the Michigan Department of Health and Human Services Agreement #20170322-00

Oscoda County Virtual Health System



Enhancing Access to Rural Healthcare in Oscoda County



About the VHS



The Virtual Health System, VHS, provides high quality integrated medical and behavioral care and supports via a telehealth delivery model to adults with Severe Mental Illness and Co-Occurring Disorders.

The VHS, in conjunction with AuSable Valley Community Mental Health Authority, will offer Access Screenings, Intake Assessments, Person-Centered Planning meetings, Care Coordination, Nursing Services, and Benefits Enrollment Assistance while also providing Peer and Community Supports.

Through the use of the Universal Consent for Care Coordination, which allows open communication between all healthcare providers, a whole-person approach to health and wellness will be advanced in an effort to contribute to positive outcomes.

WHAT IS TELEHEALTH?

Telehealth is the delivery of healthcare services from a distance using information and telecommunication technology, such as telephone, computer, and video consultation.

Your appointment will be conducted at the Mio office of District Health Department #2. You will be supported by a nurse/medical professional who will facilitate your telehealth consultation with a Family Nurse Practitioner/specialty provider located elsewhere.

Benefits of telehealth include greater access to a variety of care including specialists, reduced travel time and cost, especially in rural areas, and the potential to improve the quality of care and health outcomes. Care can be obtained as effectively as a traditional face-to-face appointment.

The telehealth technology the VHS will be using is both HIPAA compliant and HIPAA secure. The protection of your health information is of utmost importance and you can be assured that confidentiality matters to all staff at the VHS.

***This is not an emergency or urgent care clinic and is not for the entire community. Once you are an established patient, an appointment with a Family Nurse Practitioner will be scheduled to begin ongoing primary care services.**

HOW TO BECOME A VHS PATIENT

1. Call toll-free 844-225-8131 to talk to an AuSable Valley Community Mental Health Authority Access worker for screening or call 989-305-0682 to speak to a trained outreach specialist to help you with the process
2. If eligible, you will be offered an intake appointment within 14 days of your Access screen and then an appointment for a VHS telehealth physical
3. Within 14 days of your intake appointment, you will be offered an appointment with a mental health professional to design your person-centered plan
4. Your mental health professional will assist you with your behavioral health and wellness goals
5. You will also be offered navigation services to help make an application for insurance coverage and other benefits